



NAUSET YOUTH ALLIANCE

Positively Guiding Today's Youth
Into Tomorrow's World

Parent Handbook

2020-2021

Due to the fluctuating circumstances regarding Covid-19,
procedures and policies will be communicated directly with families and
may override those stated herein.

Nauset Youth Alliance
PO Box 541
Brewster, MA 02631

Tel: 508-896-7900 • Fax: 508-896-7906 • Eddy: 508-237-3487

www.nausetyouthalliance.org
Email: info@nausetyouthalliance.org

Non-Profit Tax ID: 04-3101427

Table of Contents

Letter from the Executive Director	1
NYA Guiding Principles.....	3
Administration and Licensing.....	4
Non-Discrimination Policy	4
Parent Involvement.....	5
Communication	5
Curriculum and Activities	6
Hours and Locations	7
Enrollment Information	
After School Programs	8
Summer Program.....	N/A
Enrichment Programs.....	N/A
Registration.....	9
Financial Policy.....	9
Policies and Procedures	12
Rules and Expectations.....	16
Health Policy.....	18
Safety Policies	21
Bullying Prevention and Intervention.....	23
Grievance Policy.....	24
Disclaimer	25

In this handbook, the term “parent” or “parents” refer to parents and guardians, i.e., the responsible parties.

Letter from the Executive Director re: COVID-19

Our reopening guidelines were devised with the health for students and staff first and foremost in mind and will result in various changes. The overarching principles are:

- promote healthy hygiene practices
- intensify cleaning, disinfection, and ventilation
- ensure physical distancing
- limit sharing
- train staff

The Brewster elementary schools are limiting students to classroom cohorts while NYA cohorts are composed of students within the same grade. Like the schools, the NYA grade cohorts are groups unto themselves and do not interact with other NYA grade cohorts during their time at NYA.

EEC also requires us to implement various risk-reduction strategies. These risk reduction strategies include limiting the contact that students have with others. Group sizes are restricted to ten students and, as previously stated, groups may not have contact with other groups. It is not only possible, but probable, that we will have to wait list students if their enrollment would require the adding of a new group as we will not put children from different grades in the same cohort. Registration is done on a first-come basis. Activities are separated to prevent mixing of groups and large gatherings of students is prohibited. Parents, guardians, and other visitors are not allowed into the space occupied by students. When parents come to pick-up their child are to use the buzzers at the respective schools to inform the staff they are there and who they are picking-up; the child will be brought out. Parents waiting outside must maintain social distancing from others who might be waiting and must wear a mask.

We have increased cleaning and sanitizing. Since EEC guidelines prohibit sanitization to occur with students in attendance so we now close at 5:30 pm to allow time for this sanitizing. To prevent students' belongings from touching, each student has a storage bin for their belongings, which include their own craft and art supplies.

Activities promote social distancing whenever possible and we provide alcohol-based hand sanitizers before and after each activity. Students and staff must wear cloth face coverings at all times other than when eating or during “mask breaks” which occur outside and with students distanced at least 10 feet apart. Families must provide a sufficient supply of clean masks and face coverings for their child to allow replacing the covering as needed. The masks should be clearly marked with the child’s name and clearly distinguish which side of the covering should be worn facing outwards so they are properly worn each day. Non-compliant students will be sent home.

Snacks are served in pre-packed containers. Water fountains are closed; students should bring individual, refillable water bottles (clearly labeled with their name!). We utilize the outdoors as much as possible, including doing homework and eating snacks outside when the weather permits, and maximize fresh air intake and ventilation of all indoor spaces.

Our daily fees have remained the same because we understand how critical after school care is for working parents. We are charging a one-time \$25 fee for the individualized supply packets. Families attending NYA agree to adhere to all the terms and conditions expressed here, in the NYA Handbook, and in the registration portal. Failure to do so will result in the child’s immediate dismissal from the program without refund.

The changes made are for the health and safety of students and staff during this unprecedented pandemic. We appreciate your understanding that we must plan for the greatest good and are limited in our ability to meet individual desires. If you have any questions, thoughts, or concerns please email drost@nausetyouthalliance.org. We are excited to have reopened and enjoy seeing children thriving again at Nauset Youth Alliance.

Nauset Youth Alliance's Guiding Principles are to:

- Provide the security of participating in a structured and safe environment in which children and youth can build positive social relationships and develop a positive concept of self
- Offer a varied range of supervised activities that meet the developmental needs of each participant and facilitate an enjoyment of learning and exploration
- Foster opportunities for children and youth to express independence, initiative, cooperation, self-control, responsibility and improve problem solving skills
- Encourage creative expression and imagination in a positive and supportive environment
- Nurture and develop a better understanding of individual differences while supporting an awareness of the rights of others
- Incorporate communication and mentorship with college and high school students, and with community volunteers
- Partner with other like-minded organizations to offer appropriate programming and support services to the members of our community

Administration and Licensing

Nauset Youth Alliance is a private, non-profit corporation, organized under laws of the Commonwealth of Massachusetts, and qualifies as a tax-exempt organization under Internal Revenue Code 501(c)(3). Nauset Youth Alliance recognizes the Executive Board of Directors (executive officers and parent representatives, elected from among and by NYA families/members) in conjunction with the Executive Director as its administrative framework. NYA is governed by the laws of the Commonwealth of Massachusetts, its Bylaws, and its policies and procedures.

Nauset Youth Alliance is licensed by the Massachusetts Department of Early Education and Care (EEC). Parents may contact the EEC regarding the program's regulatory compliance history by calling the EEC Group/School Age Licensing Department at 508-828-5025 or by mail:

**The Commonwealth of Massachusetts
Department of Early Education & Care
1 Washington Street, Suite 2
Taunton, MA 02780**

The highest staff to child ratio permitted by EEC is 1:13 on-site and 1:10 off-site.

Non-Discrimination Policy

Nauset Youth Alliance welcomes children and youth of all racial, ethnic, and cultural backgrounds within and outside of our community. Nauset Youth Alliance does not discriminate on the grounds of race, color, creed, religion, special needs, disability or toilet training status, income, age, sexual orientation (including gender identity and gender stereotyping), political beliefs, cultural heritage or national origin.

Parent Involvement

This is a program that was created by parents for their children. We need your cooperation, input, and support. Parents are encouraged to communicate on a regular basis with the NYA program staff and members of the Board of Directors. Parent conferences will be scheduled as needed or requested.

Please keep up to date on the program needs by reading the monthly newsletter, calendars and announcements, emails, and postings on the website at www.nausetyouthalliance.org.

Any parent whose child is enrolled in the program for the current or following year is a member of the corporation and is eligible to serve on the board. Please contact any board member (see About Us at www.nausetyouthalliance.org) if you are interested in joining the board.

Communication

Stony Brook Office/Program: 508-896-7900 Eddy: 508-237-3487
Email: drost@nausetyouthalliance.org

Parents or guardians are required to notify the program via phone or email each time a child is absent from school or will not be attending NYA on a scheduled enrollment day. **NYA and the school office(s) are not responsible for exchanging your information.** You must notify both the school and the NYA program as to your child's whereabouts. These mandatory notifications are assurance that your child's afternoon schedule is safe and secure with all responsible adults involved. Communication is encouraged to be open, honest, and on a daily/weekly basis. The Executive Director and Site Coordinators are available to answer questions or hear concerns that parents or children may have.

Progress reports will be shared with parents/guardian via the program's Executive Director. Parent meetings may be scheduled if needed by the parent, Executive Director, or Site Coordinator.

The NYA program has voicemail at each site when we are unable to answer the telephone and when the program is closed. Please leave any messages concerning your child/children's absence from the program, early dismissal from school, questions, and information.

Please keep the Executive Director and Site Coordinator apprised of any special circumstances regarding custody or court orders. A copy of such orders must be on file with NYA, as well as with the school.

Curriculum and Activities

Kindergarten and Grades One to Five

The Site Coordinator and Group Leaders, in conjunction with the Executive Director, will create an environment that is developmentally appropriate for specific age groups. The written plan for Kindergarten and the older children will include program development, daily activities, equipment and materials, and staff supervision and training.

Outdoor Time

Fresh air is important for a good health and a balanced perspective. Everyone spends time outside, weather permitting, during the course of the afternoon.

It is both the child's and the parent's responsibility to make sure they are dressed appropriately for outside weather. Children must dress **WARMLY** for fall and winter weather. During the winter, we will go outside if the temperature/wind chill is 20 degrees and above. Hats, gloves, boots (if snow and mud), winter coats, and pants (to pull on under dresses) are expected to be provided from home. During the months of November through March, shorts will not be worn outside. Shorts can be worn in the gym.

Homework Policy

Nauset Youth Alliance adheres to the Homework Policy of the Nauset Schools District. Homework time is a daily component of the program. A designated time, quiet room, and staff member are available so those children can work on their homework with supervision and assistance.

Hours and Locations

After School Programs

The Nauset Youth Alliance After School Programs at the Eddy and Stony Brook Elementary Schools are open from dismissal time until the 5:30 closing time on all days school is in session. The programs begin at 11 am on early dismissal days (additional fee of \$15 applies).

NYA After School Programs will be closed on all snow days and other reasons for closure as determined by the Nauset Regional School District and Brewster Elementary Schools or other authority. NYA will also be CLOSED on legal holidays, and school vacation days and weeks. NYA may also be CLOSED in the event of a maintenance problem which forces the closure of a specific school. NYA will also be CLOSED if the school is dismissed early due to inclement weather or emergency situations. NYA follows the Nauset Regional School calendar.

The program operation is located in the cafeteria, gymnasium and teachers' lunchroom of each school. The playground is available under staff supervision.

Summer Program - CANCELLED for 2020

Enrichment Programs – CANCELLED for 2020-21

Enrollment Information

After School Programs

Current Tuition Rates

Contracted Days	Daily Rate
3, 4 or 5 Days per week	\$20.00
1, or 2 Days per week	\$22.00
1 st Hour Only	\$ 8.00
Early Dismissal Days	\$35.00
Extra Days	\$22.00
COVID-related Supply Fee	\$25.00

Registration for the school year usually opens in July. New parents/guardians are to create an account at CommunityPass in order to register their children. Accounts are created only once, and a unique numerical family ID will be issued. This will be used for all registrations (after school, summer, and enrichments) with NYA going forward. It is also used to check out your child from the program each day the child is attending. The registration address is:

<https://register.communitypass.net/nausetyouthalliance>

In addition to selecting a child's contracted days, parents will be able to view their account information and make payments directly at the site.

All required information (emergency contacts, people permitted to pick up your child, medical information, allergies, IEPs, etc.) will be entered at the CommunityPass site by the parent and will be editable by the parent any time there is a change needed, i.e., a neighbor on the pick-up list moves away, or a medication is added or no longer needed. It is the responsibility of the parents to make sure this information is accurate and up-to-date.

Once the selection of days is made for the current school year, changes can only be made by an administrator (Director or Assistant Director). Excessive schedule changes are subject to a \$20 administrative fee.

NYA IS NOT A DROP-IN PROGRAM. Children must be registered with contracted days. Switching of days during the current week is not permitted.

Requests for schedule changes or additional days should be sent via email to drost@nausetyouthalliance.org and padmirand@nausetyouthalliance.org.

Refunds will be issued for withdrawals if made before the program has begun for the season.

Registration

Registration Fee for After School Program: \$50 per family (new registrations for the current school year received on or after February 1: \$25)

Children may not begin attending NYA until all registration information, including emergency information, tuition and fees, including any tuition remaining outstanding from a previous session or program or acceptable payment arrangements made, have been received by NYA, and a note has been sent by the parent to the classroom teacher specifying the days of the week to release the child to NYA.

Financial Policy

After School Programs

NYA bills biweekly and terms are due upon receipt.

Tuition for the first two weeks of the program are due prior to the start date. Invoices are emailed every other Monday and usually cover two weeks. At times, depending on the school calendar, invoices will be issued covering a three-week period.

Payments are due upon receipt of invoices and automatic payments are strongly encouraged. The contracted tuition fee is billable regardless of snow days, illness, personal vacation, or any closing of the school building required by the Town of Brewster or the Nauset Regional School District. Payment is not required for the four school vacation times that occur in November, December, February, and April or for school holidays.

There is an additional fee of \$15 per child for each early dismissal day.

Extra Day Policy

Occasionally, there are unexpected situations (travel, meetings, funerals, illness, etc.) when you may need an extra day that you have not contracted for. In these cases, parents should ask the Executive Director or Assistant Director for availability at least 48 hours (if possible) prior to the extra day needed. Contact the Executive Director regarding any situation that may be considered

an immediate emergency. Availability of a day or days is determined by enrollment numbers and staffing per EEC regulations. Tuition for an extra or emergency contracted day is at the contracted rate for After School Program (\$8 for First Hour Only). Any request for an extra day, once approved by the Executive Director or Site Coordinator, will be considered a contracted day. **It will be added to your account with no refund if later cancelled.**

Fees:

Registration Fee: The After School Program requires a \$50.00 per family non-refundable annual registration fee when registering along with the first two weeks' tuition. If registering for the current school year on or after February 1 the fee is \$25. The Summer Program registration fee is also \$50. All registration fees are non-refundable.

Supply Fee: A \$25 per child supply fee is in effect indefinitely to cover costs incurred for Covid-19-related expenses directly related to student care.

Late Pick-up Fee A \$10.00 late fee per child is charged after posted closing time with \$1.00 PER MINUTE PER CHILD charged additionally beginning at 5 minutes thereafter. Check out time is recorded Digital Attendance in CommunityPass.

Repeated failure to pick your child/children up on time may result in dismissal from the program.

Late Payment Fee: Payment is due upon receipt of invoice. A \$20 late fee is added to accounts more than 30 days past due.

Payment Methods

Nauset Youth Alliance accepts credit and debit cards (MasterCard, Visa, and Discover), checks and cash. Please make checks payable to NYA. We encourage families to set up automatic payments at CommunityPass to keep administrative costs down.

Credit card payments in full can be made at Community Pass. Partial payments by credit card must be made in-person at the NYA office or by phone. Please call 508-896-7900 for assistance.

All other payments can be made:

- 1) At the daily program site to the Site Coordinator or the NYA office
- 2) By mail to: NYA, P.O. Box 541, Brewster, MA 02631-0541

- 3) At the Stony Brook or Eddy elementary school office(s) by sealed envelope and clearly marked for the NYA mailbox.

PLEASE DO NOT GIVE PAYMENT TO YOUR CHILD FOR DELIVERY

If you are unable to uphold the financial agreement and NYA has not received any payment or payment arrangements beyond two (2) weeks overdue, NYA has the right to suspend your childcare privileges at the After School Program or Summer Program. This suspension would be effective immediately with the close of the programs on that date. The appropriate school will also be notified. If and when you are able to meet the terms of your financial obligation, or to make acceptable arrangements to do so, NYA will reinstate your child to our program for childcare services, providing space is still available.

Parents who receive contracted vouchers from Child Care Network or other third-party payers for their childcare slots must adhere to the agreement and policies of that contract as well as NYA policies. Co-payments for vouchers must be paid within 3 weeks of billing in accordance with Child Care Network policies. If your voucher expires while your child is still in childcare, you will be responsible for full payment of those dates, at current tuition rates. Failure to make parent fee payments or renew your vouchers could result in the termination of your voucher and/or childcare services.

Tax Credits

Tuition payments to the Nauset Youth Alliance may qualify for a federal or state tax credit. You can access the amount spent on childcare during the tax year using your Community Pass account.

Tuition Assistance

The Ellie Snow Scholarship Fund provides short-term emergency child care funds to enable families enrolled in NYA to put a plan into place for sustainable childcare or to handle financial or personal emergencies. This fund is for children attending the school year programs or summer programs. Funding is provided through the NYA annual budget, private donations, and any targeted grant monies awarded. Applications for assistance can be made at any time but are dependent upon the number of applications and the availability of funds. All applications are confidential. Please contact the Executive Director or Assistant Director for details and/or a listing of potential resources for assistance.

Policies and Procedures

Nutrition and Snack - PRE-PACKAGED SNACKS AND BOXED JUICE ONLY WILL BE SERVED DUE TO COVID-19 RESTRICTIONS. Snacks are included in the daily fee. Families are encouraged to send a filled reusable water bottle for use at NYA on a daily basis.

A bag lunch is required on early dismissal days; please provide a balanced and nutritious lunch with a cold pack. The lunch must include a drink. Parents are encouraged to use recyclable or reusable containers when packing lunches and snacks, but please, no glass containers.

Picking up children

Children will only be released to those individuals as designated on the release form. Parents/guardians must keep this release form current and all additions and deletions must be given to the Executive Director or Site Coordinator. If there is an emergency or one-time situation when someone other than those listed on the release form will be picking up your child, you must write a note to the Executive Director or Site Coordinator with the name of the person picking up your child and your consent. The staff will require picture identification (i.e. driver's license, passport) of any individual unfamiliar to the pickup format.

Late Pick-up Policy

Please call the Program if you are unable to pick up by the posted closing time. This call reassures your child and the NYA staff that you are on your way. Your call to the program does not waive the late fee. (See late fee charges under the Financial Policy section)

If circumstances require your child to leave with the Executive Director or staff member at closing and if you have not contacted the program, the following procedure will be followed:

- 1) The program will attempt to notify all emergency contacts listed, beginning at closing time.
- 2) Fifteen minutes thereafter, the Executive Director or Site Coordinator will notify the Brewster Police-Department that they are transporting

the child to the police station. It is the parent's responsibility to contact the Brewster Police Department.

- 3) After 1 hour the Department of Children and Families (DCF) will be notified.
- 4) ALL late fee charges apply to this circumstance.

Grounds for Not Releasing Students to Parents

Nauset Youth Alliance Staff may not refuse to release a child to a parent or legal guardian except in the case of a restraining order or a court order to that effect or in the event of impairment perceived by the staff member of the person picking up by child(ren). In the event that a person picking up a child appears to be impaired by alcohol, drugs, or a medical condition, the staff is obligated by law not to release the student to that person. In this situation, a reasonable effort will be made to contact other people listed as emergency contacts; if this is not successful, or the impaired party is resistant to the decision, the Brewster Police Department will be called.

Possessions from Home

Since we cannot guarantee the safe return of personal belongings, the after school program asks that any personal possessions be left in backpacks during a child's time in the after school program. Responsibility for the safekeeping of games and toys brought from home remains with the child.

Referrals

In case of necessary referrals, the procedures will be as follows:

Medical/Physical: When physical or medical problems are observed, they will be brought to the attention of the Executive Director. In cooperation with the school nurse or NYA health consultant, the Executive Director will discuss the observations with the child's parents or guardians. If there is no designated medical provider, written parental consent will be required for the school nurse or NYA health consultant to make a written referral to a licensed medical facility or clinic or to the physician of the parents' choice.

Psychological: When emotional or behavioral problems are observed, they will be brought to the attention of the Executive Director. In cooperation with the school guidance counselor and the school's behavioral specialist, the Executive Director will discuss the observations with the child's parents or guardians. Written parental consent will be required for referral services. The guidance counselor in cooperation with the Executive Director will make a written referral to the family's private counselor of choice or to the appropriate agency for assessment.

Educational: When developmental or educational difficulties are observed, the Executive Director will meet with the parents, and then bring it to the attention of the child's classroom teacher. We will work together with the child, the classroom teacher, school counselor and family to provide a positive learning environment for the child.

Child Abuse and Neglect

According to the laws of the Commonwealth of Massachusetts, teachers and childcare providers are included in the group of professionals called ***mandated reporters***. State law requires professionals whose work brings them in contact with children to notify the Department of Children and Families (DCF) if they suspect that a child has been, or is at risk of being, abused or neglected. The NYA program shall protect children from abuse and neglect while in the program's care and custody.

Procedures for the reporting of *A Child Abuse/Neglect Report (51A)* shall include:

1. All staff shall directly and immediately report suspected child abuse or neglect to the Executive Director.
2. The Executive Director shall report any child abuse to the DCF, pursuant to a 51A.
3. The Executive Director shall notify EEC after filing a 51A, alleging abuse or neglect of a child.

NYA shall cooperate in all investigations of abuse and/or neglect. Cooperation includes identifying parents of children currently or previously enrolled in NYA and providing consent for disclosure to EEC of information and allowing the EEC to disclose information to any person and/or agency the EEC may specify as necessary to the prompt investigation of allegations and the protection of children. Failure to cooperate may be grounds for suspension, revocation, or refusal to issue or renew the program's license.

NYA ensures that an allegedly abusive or neglectful staff member will not work directly with children until the DCF investigation is completed, and for such further time as the EEC regulations or mandate requires.

Sexual Harassment

Under Massachusetts's law, there are two types of sexual harassment, both of which are unlawful:

Type 1: Where submission to, or rejection of, sexual advances or requests for sexual favors forms the basis of an employment decision (e.g. hiring, firing, promotion).

Type 2: Where sexual advances, requests for sexual favors, or verbal or physical conduct of a sexual nature creates a hostile, humiliating or offensive work environment, which materially interferes with the employee's ability to perform the job.

Information Concerning Special Needs

Parents should notify the Executive Director in writing in advance of enrollment of any special needs or any physical, emotional, or another condition, which will in any way affect full participation of their child in the program.

The Nauset Youth Alliance Program will make all reasonable accommodations to welcome or continue to serve any student with a disability. If it is determined by the program that a child requires the use of an aide in order to safely attend the program, the program will work with the parent, school and school district to reasonably accommodate the child prior to the child attending NYA. If funding cannot be secured the cost of the aide will be borne by the family.

Rules and Expectations

The program rules are based on an understanding of the individual needs and development of children and aim to maximize this growth and development while protecting the group and the individuals comprising the group.

- Physical contact, causing harm to other children, staff, or to oneself will not be acceptable.
- No child or staff member shall be verbally or physically abused or humiliated at any time.
- Children must stay with NYA staff during program time and follow that staff member’s instruction.
- Foods, rest, or use of bathroom facilities shall not be withheld or used as a form of punishment.
- Soiling and wetting are not to be considered punishable behavior.

Discipline and Behavior Management

Discipline shall be consistent throughout the age groups of the program. We acknowledge that there are a variety of factors that may influence a child or group’s behavior. A philosophy of positive reinforcement will be adopted. Our first step is preventative. When a child does not respond to verbal warning, time outs (in full view of a staff member) will be used. Children are encouraged to participate in the establishment of rules, procedures and consequences as a group and as an individual.

The following types of behavior, at the discretion of the Executive Director, Site Coordinator, and NYA Board, may result in internal or external suspension from NYA for a period of one to three days:

- Willful destruction or vandalism of school property
- Physical abuse or threat of vandalism, bodily harm to staff or another student
- Stealing school or personal property
- Abusive, profane or obscene language directed towards the staff
- Possession of items which could be potentially dangerous or destructive
- Repeated disruptive behavior which deprives other children of a normal and safe learning environment
- Any student who is found on school premises or an NYA sponsored event in possession of a dangerous weapon, including but not limited to a gun, knife, etc., may be subject to expulsion from NYA by the Executive Director and NYA Board

Consequences:

Aggressive behavior, disrespect, and non-compliant behavior regarding NYA program and safety rules may result in the following, depending on the frequency and/or severity of the incident:

- Verbal warning of misbehavior and possible consequence if it continues
- Implementation of behavioral interventions and strategies
- Loss of privilege: playground or other as determined by teacher
- Conference with NYA Executive Director and parent conference
- Discipline letter sent home to be signed
- Suspension
- Expulsion

It is the Executive Director's responsibility, in conjunction with the Site Coordinator, to determine the appropriate disciplinary action. Discretion and common sense prevail in all dealings with young children. Our hope is that students will learn appropriate behavior when dealt with in a fair and consistent manner. We ask parents to encourage appropriate behavior while in the NYA program.

Suspension/Termination

The staff expects that parents and children will work together on any discipline problems. The following procedure will be followed when an on-going disruptive behavior continues:

Disruptive and inappropriate behavior that affects the safety and well-being of the child or the children/staff of the program, if the health or safety of a child at our facility cannot be assured, or if a child's developmental needs are not being met will be cause for a parent conference with the Site Coordinator and/or Executive Director. If this fails, the Executive Director will notify the parent/guardian that the Executive Director may also consult with the child's school administration, teachers, and guidance counselor for additional advice. At this time, a Behavioral Contract or Plan will go into place with both parent and child signing an agreement.

If disruptive and inappropriate behavior continues, despite the above steps, immediate suspension or termination may result. The Executive Director, in conjunction with a NYA Executive Board Member, will review all procedures and incidents. The recommendation for suspension or termination will be made at this time. The Executive Director will work with the family to prepare

the child for termination in a manner consistent with the child's ability to understand. Tuition must be paid while the child is on suspension.

Any inappropriate behavior by a parent or guardian, including arrogant, abusive, aggressive behavior towards a child or staff member, confrontations with staff members in the presence of a child, or negative representation of Nauset Youth Alliance on social media is grounds for termination of the family's participation in Nauset Youth Alliance programs without notice.

Health Policy

Health records will be accessible from the Stony Brook and Eddy Elementary Schools. Allergies, medications, emergency numbers and doctors' numbers will be listed in the child's folder on-site at each program. Parents are responsible for providing NYA with current medical concerns and allergies at time of registration and throughout their time at NYA.

Illness

re: Covid-19: NYA will adhere to school policy concerning potential Covid-19 symptoms. A child may not return to NYA until they are allowed to return to school, either with a doctor's clearance, a negative Covid-19 test, or after the required quarantine with no symptoms for 24 hours thereafter.

A child must be 24 hours free of all other non-Covid illness before they return. Any child sent home from the program or school(s) will not be allowed to return for 24 hours unless accompanied by a doctor's note stating that the child is in good health. Children absent from school will not be accepted into the program for that day.

If an antibiotic is prescribed for your child, your child must be on the medication for 24 hours before returning to the program. If your child needs medication, you must contact the Executive Director or Site Coordinator and sign an Authorization for Medication form. Medications must be in their original containers and clearly marked with all required information.

Injury

Injuries at the program are placed into three (3) categories:

1. Those that need nothing more than a Band-Aid.
2. Non-Emergency: those that require an ice pack (bumps, lumps, and collisions). If your child needs an ice pack for any extended period of time, a staff member will notify you when you pick up your child. The staff will also complete an injury report form for the parent and the child's folder. This injury form is a reference for you in the case something further develops after you pick up your child. Parents will be asked to sign the injury form.
3. Emergency: for those that may require emergency treatment the staff will:
 - a) Call 911.
 - b) Call parents or emergency person listed. A staff member will remain with your child until parent/s or emergency person listed arrives along with rescue or at the ER. We will not wait for you to come to the program.
 - c) The child's physician will be called if the parent or emergency person cannot be reached.

Medication

No medication, whether prescription or non-prescription, shall be administered to a child without written permission from the parent and doctor, who indicate that the medication is for the specific child. The prescription bottle must state the exact dosage to be administered and how often.

It is the responsibility of parents/guardians to notify the Site Coordinator of any medication being taken by the child at home or during school hours, and of any medication changes. NYA will require a copy of the prescription drug profile given by the pharmacist. The parent/guardian must provide the program with proper consent and medication that the child is required to take during program hours.

- NYA will require a written statement from a physician, stating why the child is on this prescription drug.
- NYA will not administer any non-prescription drug without a doctor's note on his/her prescription pad.

- NYA will require all of the above for the administration of an inhaler. Trained NYA staff will assist the child in the use and dose of the inhaler, according to the prescription.

Any and all medications need to be reviewed and counted with the parent/guardian and the Executive Director or Site Coordinator before NYA staff can administer them.

Children's Records and Confidentiality

It is the policy of NYA to meet the need for confidentiality of all records kept on your child. Only appropriate staff persons and the Department of Early Education and Care (EEC) have access to these files. EEC is allowed to review a child's file when conducting a licensing study (i.e. looking for state mandated permission slips, health records). No information from a child's record will be released without written permission of the parent/guardian. Upon termination of enrollment, all children's records will be kept for a minimum period of five years.

A child's parent should have the right to add information, comments, data, or any other relevant materials to the child's record. A child's parent should have the right to request deletion or amendment of any information contained in the child's record. If the parent is of the opinion that adding information is not sufficient to explain, clarify, or correct objectionable material in the child's record, the parent should have the right to have a conference with the licensee to make his objections known. The licensee shall, within one week after the conference, render to the parent(s) a decision in writing stating the reason or reasons for the decision. If the decision is in favor of the parent(s), steps shall be taken immediately to put the decision into effect.

Safety Policies

Background Record Checks

All staff and volunteers over the age of 15 are required to have a Criminal Offender Review (CORI) as well as a Department of Children and Family (DCF) Background Record Review and SORI checks every two years or anytime the program receives information that may indicate that a new CORI, DCF Background Record Review or SORI is appropriate.

Volunteers

Due to the Covid-19 pandemic, we are unable to accommodate volunteers for this school year.

Transportation/ Transitions

The Assistant Director will give weekly enrollment sheets to Site Coordinators, elementary school office staff, and classroom teachers. Site Coordinators will receive a daily absent list and early dismissal list from the elementary school offices. NYA staff will review and make daily pick-up lists.

Children enrolled in NYA are dismissed from their classrooms at 1:55 pm after a separate announcement and before the children riding buses have been dismissed. At Eddy, NYA children come directly to the cafeteria and check in with NYA staff. Stony Brook Elementary students in Kindergarten, grades One and Two are picked up at their classrooms by NYA staff. Students will remain at their respective schools. If a child is scheduled to attend one of the after school programs and does not arrive, and without direct notification from parent to the NYA program regarding absence on that day, NYA staff will attempt to locate the child within the school or on the school bus and have the child returned to NYA if on a bus, call the parent to advise of the situation and then call the Brewster Police Department for assistance if warranted.

Because of restricted access to the school buildings at this time, all parents or designated persons picking up a child will use the buzzer at the appropriate entrance to each school and wait there for their child. An NYA staff member will bring their child to the parent or designated person. The adult waiting must wear a mask. NYA is not responsible for your child once he or she has been signed out for the day. Children who are not in attendance at school will not be included in the NYA program for that day. They will be marked absent and are

not the responsibility of NYA. This also holds true for children signed out of school for any family or medical appointments and who have not returned to the school by dismissal time.

Emergency Evacuation Plan

Fire drills are held on a monthly basis. Staff and students will follow the NYA fire drill procedure. In the event that students are unable to re-enter the building, students will walk on the path through the woods to the adjacent elementary school. In the case of inclement weather, the Executive Director will call the Brewster Police Department for emergency bus transportation to the other elementary school in town.

Missing Child

The Executive Director and the Assistant Director shall be notified immediately. The Executive Director and any available staff members will do an initial search of facility and grounds. The Assistant Director will check to make sure parents have not picked the child up.

Police will be notified immediately after initial search. Once police have been notified staff members will continue to search while waiting for the police to respond. The Executive Director will be the program liaison with the police. All required notification will be made by the Executive Director.

Electronic Communication Policy

Staff are not able to use cell phones while on duty and are not able to text children or 'friend' them on any social media site at any time. Children are not able to carry cell phones and if they have one it will be turned off and placed in their backpack. Staff members ARE able to take pictures and videos (no tags) of children for the program brochure, literature, email newsletter, member newsletter and web page. All parents sign a consent form which is included in the online registration forms.

Off-Site Activities – None at this time.

Bullying Prevention and Intervention Summary

The Nauset Public Schools and Union 54 are committed to providing a safe, positive and productive educational environment where all students can achieve the highest academic standards. No student shall be subjected to harassment, intimidation, bullying, or cyberbullying. Bullying prevention, intervention, and consequences applies to all students and adults.

Definitions:

“Aggressor” – one who engages in bullying, cyberbullying, or retaliation

“Target” – a person against whom bullying or retaliation has been perpetrated

“Bullying” is the repeated use by one or more students or by a member of a school staff including, but not limited to, an educator, administrator, school nurse, cafeteria worker, custodian, bus driver, athletic coach, advisor to an extracurricular activity or paraprofessional of a written, verbal, or electronic expression or of a physical act or gesture, or any combination thereof, directed at a target that:

- i. indirectly or directly causes physical or emotional harm to the target or damage to the target’s property;
- ii. places the target in reasonable fear of harm to himself or herself or of damage to his or her property;
- iii. creates a hostile learning and/or social environment at school for the target;
- iv. infringes on the rights of the target at school; or
- v. materially and substantially disrupts the education process or the orderly operation of a school.

For the purpose of this section, bullying shall include “cyber bullying”, which means bullying through the use of technology or any electronic devices such as telephones, cell phones, computers, and the Internet. It includes, but is not limited to, email, instant messages, text messages, and Internet postings.

“Hostile environment” is a situation in which bullying causes the school environment to be permeated with intimidation, ridicule, or insult that is sufficiently severe or pervasive to alter the condition of a student’s education.

“Retaliation” is any single or repeated act or form of intimidation, reprisal, or harassment directed against a student who reports bullying, provides information during an investigation of bullying, or witnesses or has reliable information about bullying.

Grievance Policy

Nauset Youth Alliance endeavors to provide parents/guardians with a procedure, which ensures that a NYA childcare related concern is dealt with in a fair and timely manner.

We encourage parents to discuss any concerns regarding the daily care and/or interactions of their child informally with your child's Site Coordinator as soon as it arises. Verbal complaints should be directed to the Executive Director. If you believe an issue is serious enough to warrant further consideration or discussion as a grievance, defined here as a formal, written complaint against an individual or program (herein called "Respondent"), then the following protocol should be used:

Procedures:

1. Grievances in regard to NYA are to be made:
 - a. In writing to the Executive Director, and
 - b. If the grievance is regarding the Executive Director, written policies, or the grievance has not been resolved by the Executive Director, the matter should be raised with the President or Vice President of the NYA Executive Board of Directors (herein called "Board"). If the initial grievance is made verbally, it must be followed in writing with the formal complaint outlined, signed and dated, to the Board or it will not be considered for action.

2. All grievances are to be acted upon within ten (10) working days. Where it is not possible to resolve the grievance within this time frame a letter indicating progress will be sent to the parent/guardian (herein called "Grievant").

3. All grievances will be treated as confidential and due discretion applied by staff, parent/s, Grievant, Executive Director, the Board, and any other parties involved.

4. At all times the Grievant right to air a grievance will be respected and no discrimination will be applied to either the family or child/children as the result of the grievance.

5. On receiving a written grievance, the Executive Director will:
 - a. Acknowledge receipt of the grievance in writing to the Grievant;

- b. Forward a copy of the Grievance and receipt to the President and/or Vice President of the Board;
 - c. Document and file the Grievance accordingly;
 - d. Arrange for an opportunity to discuss the Grievance at a mutually convenient time between the Grievant and Executive Director;
 - e. Make written recommendations, based on factual information and discussion, and make the same available to the Grievant and the Board; and
 - f. If the matter remains unresolved, refer the Grievant to seek further assistance from the Board.
6. On receiving a written grievance, the President/Vice President will:
- a. Acknowledge receipt of the grievance in writing to the Grievant and Board;
 - b. Document the grievance, and provide a copy of the Grievance to the Board;
 - c. Arrange for further discussion, at a mutually convenient time, between the Grievant/s and the President/Vice-President or the Board, if deemed necessary;
 - d. Make written recommendations, determinations and statements of the Board, based on factual information and discussion, and make the same available to the Grievant, Respondent and Executive Director.
7. Determinations by the NYA Board are final and will not be subject to appeal by Grievant or Respondent.

Disclaimer: Nauset Youth Alliance reserves the right to make changes to any policies and tuition schedules with one (1) week written notice to members.